

THOMAS L. GARTHWAITE, M.D. Director and Chief Medical Officer

FRED LEAF
Chief Operating Officer

COUNTY OF LOS ANGELES DEPARTMENT OF HEALTH SERVICES 313 N. Figueroa, Los Angeles, CA 90012 (213) 240-8101

October 23, 2003

The Honorable Board of Supervisors County of Los Angeles 383 Kenneth Hahn Hall of Administration 500 West Temple Street Los Angeles, California 90012

Dear Supervisors:

# TEMPORARY MEDICAL PERSONNEL SERVICES AGREEMENTS (All Districts) (3 Votes)

### IT IS RECOMMENDED THAT YOUR BOARD:

Approve and instruct the Director of Health Services, or his designee, to offer and sign a form agreement with the agencies identified in Attachment B, for the provision of temporary medical personnel services at Olive View-UCLA Medical Center, at an estimated cost of \$40,000, effective upon Board approval through June 30, 2004.

## PURPOSE/JUSTIFICATION OF THE RECOMMENDED ACTION:

This action will enable the Department of Health Services (Department) to increase its list of temporary radiologic personnel services providers, which will ensure that adult echocardiography services will be covered on an as-needed, part-time basis at Olive View-UCLA Medical Center, and will also ensure there is no patient care interruption.

### FISCAL IMPACT/FINANCING:

The estimated net County cost for these agreements is \$40,000, for the period commencing upon Board approval through June 30, 2004. Funding is included in the Fiscal Year 2003-04 Adopted Budget and will continue to be requested in future fiscal years.

Gloria Molina

First District

Yvonne Garthwaite Burke Second District

> Zev Yaroslavsky Third District

Don Knabe Fourth District

Michael D. Antonovich Fifth District The Honorable Board of Supervisors October 23, 2003 Page 3

#### **CONTRACTING PROCESS:**

United Technologists Association has been providing services under Purchase Order Agreements approved by the County's Purchasing Agent, who subsequently requested that the Department assume administrative responsibility for contracting the services.

### IMPACT ON CURRENT SERVICES (OR PROJECTS):

Approval of the recommended agreements will ensure the continued availability of as-needed temporary medical personnel services for County patients at County hospitals, comprehensive health centers, and health centers through June 30, 2004.

When approved, this Department required three signed copies of the Board's action.

Very truly yours,

Thomas L. Garthwaite, M.D.

Director and Chief Medical Officer

Attachments (3)

Chief Administrative Officer
 County Counsel
 Executive Officer, Board of Supervisors
 Auditor-Controller

BLETCD3049.CBA cba:09/02/03

#### **SUMMARY OF AGREEMENT**

#### 1. TYPE OF SERVICE:

Temporary medical personnel services (adult echocardiography) at Olive View-UCLA Medical Center.

#### 2. AGENCY ADDRESS AND CONTACT PERSON:

United Technologists Association 434 W. Colorado Street., Suite 202 Glendale, California 91204

Attention: Naim Fakhiri Telephone: (818) 553-1833

X-Pert Medical Imaging, Inc. 2029 Verdugo Boulevard #240

Montrose, CA 91020 Attention: Haideh Salehi, Telephone: (818) 236-3890

#### 3. <u>TERM</u>:

The agreements will become effective upon Board approval and continue through June 30, 2004.

#### 4. FINANCIAL INFORMATION:

The estimated net County cost of the agreements is \$40,000 for the period commencing upon Board approval through June 30, 2004. Funding is included in the Fiscal Year 2003-04 Adopted Budget and will continue to be requested in future fiscal years.

#### 5. APPROVALS:

Olive View-UCLA Medical Center:

Melinda Anderson, Chief Executive Officer

Contracts and Grants Division:

Riley J. Austin, Acting Chief

County Counsel (as to form):

Sharon A. Reichman, Senior Deputy County Counsel

BLETCD3049.CBA cba:09/02/03

#### **REQUESTED REGISTRIES**

 United Technologists Association 434 W. Colorado Street, Suite 202 Glendale, California 91204

> Contact: Naim Fakhiri Telephone: (818) 553-1833

 X-PERT Medical Imaging, Inc. 2029 Verdugo Boulevard #240 Montrose, CA 91020

Contact: Haideh Salehi, President Telephone: (818) 236-2896

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Contract	#
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# TEMPORARY MEDICAL PERSONNEL SERVICES AGREEMENT (Temporary Radiologic Personnel)

	THIS AGREEMENT is made an	nd entered into this	day
of	1		
	by and between	COUNTY OF LOS ANGELES (hereaft "County"),	er
	and		
		(hereafter "Contractor").	

WHEREAS, pursuant to the provisions of section 1441 of the California Health and Safety Code, County has established and operates, through its Department of Health Services, a network of County hospitals, comprehensive health centers and health centers (collectively hereafter "Medical Facility" or "Medical Facilities", as appropriate); and

WHEREAS, pursuant to the provisions of section 1451 of the California Health and Safety Code and section 31000 of the California Government Code, County finds that the services to be provided hereunder are not immediately available at County Facilities and that such services are necessary for the needs of the sick or injured patients to be served; and

WHEREAS, the Department of Health Services has determined that existing staff of County Facilities do not have sufficient manpower, that it is difficult to recruit personnel to perform the services hereunder, and that the services to be provided

hereunder are of a professional, specialized and temporary nature; and

WHEREAS, other County Departments may also have a need for qualified temporary medical personnel and may request Contractor's services under this Agreement, as long as the service sites are initially included herein or added by County's Director of Health Services during the term of this Agreement; and

WHEREAS, Contractor is qualified and licensed under the laws of the State of California to engage in the business of providing temporary and as-needed personnel to Medical Facilities, and Contractor's personnel are qualified to perform the services described herein; and

WHEREAS, Contractor is willing to provide the services described herein for and in consideration of the payments provided under this Agreement and under the terms and conditions hereinafter set forth; and

WHEREAS, pursuant to Section 31000 of the California Government Code, County is authorized to contract for these services.

NOW, THEREFORE, in consideration of the promises and covenants hereafter contained the parties hereto agree as follows:

1. TERM AND TERMINATION: The term of this Agreement shall commence effective upon Board approval, and continue in full force and effect to and including June 30, 2004. Except as otherwise set forth below, this Agreement may be terminated at any time by either party, with or without cause, upon the giving of at least thirty (30) calendar days' advance written notice thereof to the other.

Director may terminate this Agreement immediately if Contractor, or any of its officers, employees or agents, including its independent contractors, fail to comply with the terms of this Agreement or any directions by or on behalf of County issued pursuant hereto.

Director may also terminate this Agreement immediately if Contractor, its officers, employees or agents, including its independent contractors, engage in, or if Director has reasonable justification to believe that Contractor, or such employees or agents, including Contractor's independent contractors, may be engaging in a course of conduct which poses an imminent danger to the life of health of County patients.

County's failure to exercise this right of termination shall not constitute waiver of such right, and the same may be exercised at any subsequent time.

Immediate termination hereunder shall be effected by delivery to Contractor of a written "Notice of Immediate

Termination" which shall be effective upon Contractor's receipt of such "Notice of Immediate Termination".

- 2. <u>DESCRIPTION OF SERVICES</u>: Contractor agrees to provide County Facilities, upon request, with the personnel and services described in Exhibit A, attached hereto and incorporated herein by reference.
- 3. <u>BILLING AND PAYMENT</u>: All billings by Contractor for services provided pursuant to this Agreement shall be in accordance with the terms, conditions and rates set forth in Exhibit B, attached hereto and incorporated herein by reference.
- 4. NONEXCLUSIVITY: Contractor acknowledges that it is not the exclusive provider to County of the services to be provided under this Agreement, and that County has, or intends to enter into, contracts with other providers of said services.

  Contractor agrees to provide County Facilities during the term of this Agreement with the services described in Exhibit A, as such County Facilities may require of Contractor from time to time.

### 5. <u>INDEPENDENT CONTRACTOR STATUS</u>:

A. This Agreement is by and between County and Contractor and is not intended, and shall not be construed, to create the relationship of employee, agent, servant, partnership, joint venture or association, as between County and Contractor. The employees or agents, including independent contractors, of Contractor shall not be construed to be the employees or

agents of County for any purpose whatsoever.

- B. Contractor shall be solely liable and responsible for providing to, or on behalf of, its employees all legally required employee benefits. County shall have no liability or responsibility for the payment of any salaries, wages, unemployment benefits, disability benefits, Federal, State, and local taxes, or other compensation or benefits to any personnel provided by Contractor.
- C. Contractor understands and agrees that all persons, whether employees of Contractor or independent contractors to Contractor, furnishing services to County pursuant to this Agreement are, for purposes of workers' compensation liability, not the responsibility of County. Contractor shall bear the sole responsibility and liability for any and all workers' compensation benefits to any person as a result of injuries arising from or connected with services performed by or behalf of Contractor pursuant to this Agreement.
- D. Contractor shall inform all of its employees and independent contractors who may provide services under this Agreement in writing of the provisions of this Paragraph. A copy of such written notice shall be retained by Contractor for purposes of inspection and audit and made available to County upon request.

- 6. INDEMNIFICATION: Contractor shall indemnify, defend, and hold harmless County and its Special Districts, elected and appointed officers, employees, and agents from and against any and all liability, including but not limited to demands, claims, actions, fees, costs, and expenses (including attorney and expert witness fees), arising from or connected with Contractor's acts and/or omissions arising from and/or relating to this Agreement.
- 7. GENERAL INSURANCE REQUIREMENTS: Without limiting
  Contractor's indemnification of County and during the term of this
  Agreement, Contractor shall provide and maintain, and shall require
  all of its subcontractors to maintain, the following programs of
  insurance specified in this Agreement. Such insurance shall be
  primary to and not contributing with any other insurance or selfinsurance programs maintained by County, and such coverage shall be
  provided and maintained at Contractor's own expense.
  - A. <u>Evidence of Insurance</u>: Certificate(s) or other evidence of coverage satisfactory to County shall be delivered to County's Department of Health Services, Contracts and Grants Division, 313 North Figueroa Street, Sixth Floor-East, Los Angeles, California 90012, prior to commencing services under this Agreement. Such certificates or other evidence shall:
    - (1) Specifically identify this Agreement.
    - (2) Clearly evidence all coverages required in this

Agreement.

- (3) Contain the express condition that County is to be given written notice by mail at least thirty (30) calendar days in advance of cancellation for all policies evidenced on the certificate of insurance.
- (4) Include copies of the additional insured endorsement to the commercial general liability policy, adding County of Los Angeles, its Special Districts, its officials, officers, and employees as insureds for all activities arising from this Agreement.
- retentions for County's approval. County retains the right to require Contractor to reduce or eliminate such deductibles or self-insured retentions as they apply to County, or, require Contractor to provide a bond guaranteeing payment of all such retained losses and related costs, including, but not limited to, expenses or fees, or both, related to investigations, claims administration, and legal defense. Such bond shall be executed by a corporate surety licensed to transact business in the State of California.
- B. <u>Insurer Financial Ratings</u>: Insurance is to be provided by an insurance company acceptable to County with an A. M. Best rating of not less than A:VII, unless otherwise approved

by County.

- C. Failure to Maintain Coverage: Failure by Contractor to maintain the required insurance, or to provide evidence of insurance coverage acceptable to County, shall constitute a material breach of contract upon which County may immediately terminate or suspend this Agreement. County, at its sole option, may obtain damages from Contractor resulting from said breach. Alternatively, County may purchase such required insurance coverage, and without further notice to Contractor, County may deduct from sums due to Contractor any premium costs advanced by County for such insurance.
  - D. <u>Notification of Incidents, Claims, or Suits</u>:
    Contractor shall report to County:
    - (1) Any accident or incident relating to services performed under this Agreement which involves injury or property damage which may result in the filing of a claim or lawsuit against Contractor and/or County. Such report shall be made in writing within twenty-four (24) hours of occurrence.
    - (2) Any third party claim or lawsuit filed against Contractor arising from or related to services performed by Contractor under this Agreement.
    - (3) Any injury to a Contractor employee which Occurs on County property. This report shall be submitted

on a County "Non-Employee Injury Report" to County contract manager.

- (4) Any loss, disappearance, destruction, misuse, or theft of any kind whatsoever of County property, monies, or securities entrusted to Contractor under the terms of this Agreement.
- E. <u>Compensation for County Costs</u>: In the event that Contractor fails to comply with any of the indemnification or insurance requirements of this Agreement, and such failure to comply results in any costs to County, Contractor shall pay full compensation for all costs incurred by County.
- F. Insurance Coverage Requirements for Subcontractors:

  Contractor shall ensure any and all subcontractors performing services under this Agreement meet the insurance requirements of this Agreement by either:
  - (1) Contractor providing evidence of insurance covering the activities of subcontractors, or
  - (2) Contractor providing evidence submitted by subcontractors evidencing that subcontractors maintain the required insurance coverage. County retains the right to obtain copies of evidence of subcontractor insurance coverage any time.

#### 8. <u>INSURANCE COVERAGE REQUIREMENTS:</u>

A. <u>General Liability Insurance</u>: (written on ISO policy

form CG 00 01 or its equivalent) with limits of not less than the following:

General Aggregate:

\$2 Million

Products/Completed Operations

\$1 Million

Aggregate:

Personal and Advertising Injury:\$1 Million

Each Occurrence:

\$1 Million

- Automobile Liability Insurance (written on ISO policy form CA 00 02 or its equivalent) with a limit of liability of not less than \$1 Million for each accident. Such insurance shall include coverage for all "owned", "hired" and "nonowned" vehicles, or coverage for "any auto".
- C. Workers Compensation and Employers' Liability: Insurance providing workers compensation benefits, as required by the Labor Code of the State of California or by any other state, and for which Contractor is responsible.

In all cases, the above insurance also shall include Employers' Liability coverage with limits of not less than the following:

Each Accident:

\$1 Million

Disease - Policy Limit: \$1 Million

Disease - Each Employee: \$1 Million

D. <u>Professional Liability</u>: Insurance covering liability from any error, omission, negligent or wrongful act of

Contractor, its officers or employees with limits of not less than \$1 Million per occurrence and \$3 Million aggregate. The coverage also shall provide an extended two-year reporting period commencing upon expiration or earlier termination or cancellation of this Agreement.

9. <u>CONTRACTOR'S OFFICES</u>: Contractor's business offices are located at \_\_\_\_\_\_\_. Contractor shall notify in writing County's Department of Health Services, Contracts and Grants Division, 313 North Figueroa Street, Sixth Floor East, Los Angeles, California 90012, of any change in its business address at least ten (10) working days prior to the effective date thereof.

If during the term of this Agreement, the corporate or other legal status of Contractor changes, or the name of Contractor changes, then Contractor shall notify County's Department of Health Services, Contracts and Grants Division, in writing detailing such changes at least thirty (30) calendar days prior to the effective date thereof.

10. NON-APPROPRIATION OF FUNDS CONDITION: Notwithstanding any other provision of this Agreement, County shall not be obligated for Contractor's performance hereunder during any of County's July 1 through June 30 fiscal years unless and until County's Board of Supervisors appropriates funds for this Agreement in County's Budget for each such fiscal year. If County's Board of Supervisors

fails to appropriate funds for any such fiscal year, this Agreement shall be deemed to have terminated on June 30th of the prior fiscal year. County shall notify Contractor in writing of such non-appropriation of funds at the earliest possible date.

- 11. <u>ADDITIONAL PROVISIONS</u>: Attached here and incorporated herein by reference, is a document labeled "ADDITIONAL PROVISIONS".

  The terms and conditions contained therein are part of this Agreement.
- desired to be given hereunder by one party to the other shall be in writing and shall be delivered to the other party personally or by United States mail, registered or certified, postage prepaid, return receipt requested, to the parties at the following addresses and to the attention of the person named. Director shall have the authority to issue all notices which are required or permitted by County hereunder. Addresses and persons to be notified may be changed by either party by providing at least ten (10) calendar days prior written notice to the other party.
  - A. Notices to County shall be addressed as follows:
    - Department of Health Services
       Personal Health Services
       313 North Figueroa Street
       Los Angeles, California 90012

Attn: Assistant Director

Department of Health Services
 Contracts and Grants Division
 North Figueroa Street, Sixth Floor - East

Los Angeles, California 90012

Attn: Acting Division Chief,

B.	Notices	to	Contractor	shall	be	addressed	as	follows:
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IN WITNESS WHEREOF, the Board of Supervisors of the County of
Los Angeles has caused this Agreement to be subscribed by its

Director of Health Services, and Contractor has caused this

Agreement to be subscribed in its behalf by its duly authorized
officer, the day, month, and year first above written.

COUNTY OF LOS ANGELES

Ву	
_	Thomas L. Garthwaite, M.D.
	Director and Chief Medical Officer
ı	,
	Contractor
Ву	
-	Signature
	· · · · · · · · · · · · · · · · · · ·
	Printed Name
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Tit	cle
. 1	(AFFIX CORPORATE SEAL HERE)

APPROVED AS TO FORM
BY THE OFFICE OF THE COUNTY COUNSEL
LLOYD W. PELLMAN
County Counsel

APPROVED AS TO CONTRACT ADMINISTRATION:

Department of Health Services

AGREECD3031.CBA cba:10/17/03

# ADDITIONAL PROVISIONS

### TABLE OF CONTENTS

Paragraph No.	Title	Page <u>No.</u>
1.	Administration and Monitoring	1
2.	Records and Audits	, 1
3.	Confidentiality	6
4.	Nondiscrimination in Services	6
5.	Nondiscrimination in Employment	7
6.	Consideration of Greater Avenues for Independence (GAIN) Program Participation For Employment	10
7.	Staff Performance While Under the Influence	10
, 8.	Contractor Performance During Civil Unrest or Disaster	11
9.	Rules and Regulations	11
10.	Licenses, Permits, Registrations, and Certificates	12
11.	Unlawful Solicitation	12
12.	Conflict of Interest	13
13.	Covenant Against Contingent Fees	14
14.	Termination for Insolvency and Default	15
15.	Termination for Improper Consideration	16
16.	Prohibition Against Assignment and Delegation	17
17.	Compliance with Applicable Law	19
18.	Authorization Warranty	19
19.	Fair Labor Standards	20
20.	Employment Eligibility Verification	20
21	Restrictions on Lobbying	21

### ADDITIONAL PROVISIONS (CON'T)

### TABLE OF CONTENTS

Paragraph No.	Title			
2.2.	County Lobbyists	21		
23.	Merger Provision	22		
24.	Severability	22		
25.	Interpretation	22		
26.	Notice to Employees Regarding the Federal Earned Income Credit	22		
27.	Contractor's Willingness to Consider County's Employees for Employment	23		
28.	County's Quality Assurance Plan	23		
29.	Service Delivery Site - Maintenance Standards	24		
30.	Contractor's Warranty of Adherence to County's Child Support Compliance Program	24		
31.	Termination for Breach of Warranty to Maintain Compliance with County's Child Support Compliance Program	26		
32.	Contractor's Acknowledgment of County's Commitment to Support Child Support Enforcement	26		
33.	Contractor's Exclusion from Participation in a Federally Funded Program	27		
34.	Prohibition Against the Recruitment of County Employees	28		
35.	Contractor Responsibility and Debarment	28		
36.	Health Insurance Portability and Accountability Act (HIPAA)OF 1996	30		
37.	Purchasing Recycled-Content Bond Paper	32		
38.	Compliance with the County's Jury Service Program	32		
39.	No Payment For Services Provided Following Expirati	on/ 35		

## ADDITIONAL PROVISIONS (CON'T)

# TABLE OF CONTENTS

Paragraph No.	Title	Page <u>No.</u>
i ,		
40.	Notice to Employees Regarding the Safely Surrendered Baby Law	35
41.	Contractor's Acknowledgment of County's Commitment to the Safely Surrendered Baby Law	35

#### ADDITIONAL PROVISIONS

#### TEMPORARY MEDICAL PERSONNEL SERVICES AGREEMENT

#### 1. ADMINISTRATION AND MONITORING:

- A. County's Director of Health Services or his authorized designee (collectively hereafter "Director"), is authorized to administer this Agreement on behalf of County.
- B. Contractor extends to Director, to authorized representatives of the State and the Joint Commission on Accreditation of Healthcare Organizations (JCAHO) the right to review and monitor Contractor's personnel and services, to include on-site visits to Contractor's office(s), upon demand to verify compliance with applicable standards and regulations and with the terms of this Agreement.

All such inspections made by Director and other County representatives shall be conducted during Contractor's normal business hours in a manner which will not interfere with Contractor's operations.

#### 2. <u>RECORDS AND AUDITS</u>:

A. Financial Records: Contractor shall prepare and maintain adequate financial records in accordance with generally accepted accounting principles. All such records shall be sufficient to substantiate all charges billed to County in the performance of this Agreement. All financial records of Contractor pertaining to this Agreement, including accurate books and records of accounts of its

costs and operating expenses, and all records of services and personnel provided, as well as all other financial records pertaining to this Agreement shall be retained by Contractor for a minimum of five (5) years following the end of County's July 1 through June 30 fiscal year in which service was rendered. During such five (5) year period, as well as during the term of this Agreement, all such records shall be made available by Contractor at a location in Los Angeles County during normal business hours to representatives of County's Auditor-Controller, County's Department of Health Services and the State of California for purposes of inspection and audit.

B. Federal Access to Records: If, and to the extent that, Section 1861(v)(1)(I) of the Social Security Act [42] U.S.C. Section 1395x(v)(1)(I)] is applicable, Contractor agrees that for a period of five (5) years following the furnishing of services under this Agreement, Contractor shall maintain and make available, upon written request, to the Secretary of the United States Department of Health and Human Services or the Comptroller General of the United States, or to any of their duly authorized representatives, the contract, books, documents and records of Contractor which are necessary to verify the nature and extent of the cost of services provided hereunder. Furthermore, if

Contractor carries out any of the services provided hereunder through any subcontract with a value or cost of Ten Thousand Dollars (\$10,000) or more over a twelve-month (12) period with a related organization (as that term is defined under Federal law), Contractor agrees that each such subcontract shall provide for such access to the subcontract, books, documents and records of the subcontractor.

- C. Audit Reports: In the event that an audit is conducted of Contractor by any Federal or State auditor, Contractor shall file a copy of such audit report(s) with County's Auditor-Controller within thirty (30) days of receipt thereof unless otherwise provided under this Agreement, or under applicable State or Federal regulations. To the extent permitted by law, County shall maintain the confidentiality of such audit report(s).
- D. Audit/Compliance Review: In the event County representatives conduct an audit/compliance review of Contractor, Contractor shall fully cooperate with County's representatives. Contractor shall allow County representatives access to all records of services rendered and all financial records and reports pertaining to this Agreement and shall allow photocopies to be made of these documents utilizing Contractor's photocopier, for which County shall reimburse Contractor its customary charge for record copying services,

if requested. Director shall provide Contractor with at least ten (10) working days prior written notice of any audit/compliance review.

County may conduct a statistical sample audit/compliance review of all claims paid by County during a specified period. The sample shall be determined in accordance with generally accepted auditing standards. An exit conference shall be held following the performance of such audit/compliance review at which time the results shall be discussed with Contractor. Contractor shall be provided with a copy of any written evaluation reports.

Contractor shall have the opportunity to review County's findings for Contractor, and Contractor shall have thirty (30) days after receipt of County's audit/compliance review results to provide documentation to the County representatives to resolve the audit exceptions. If, at the end of the thirty (30) day period, there remain audit exceptions which have not been resolved to the satisfaction of County's representatives, then the exception rate found in the audit or sample shall be applied to the total County payment made to Contractor for all claims paid during the audit/compliance review period to determine Contractor's liability to County.

E. County Audit Settlements: If, at any time during

the term of this Agreement or at any time within five (5) years after the expiration or earlier termination of this Agreement, authorized representatives of County conduct an audit of Contractor regarding the services provided to County hereunder and if such audit finds that County's dollar liability for such services is less than payments made by County to Contractor, then Contractor agrees that the difference shall be either: (1) repaid forthwith by Contractor to County by cash payment, or (2) at Director's option, deducted from any further amount due Contractor from County. If such audit finds that County's dollar liability for services provided hereunder is more than payments made by County to Contractor, then the difference shall be paid forthwith to Contractor by County by cash payment.

F. Failure to Comply: Failure of Contractor to comply with the provisions of this Paragraph shall constitute a material breach of this Agreement upon which County shall give Contractor written "Notice of Material Breach". If such breach is not cured within ten (10) business days following the giving of such Notice, then County may, at County's sole discretion, immediately terminate this Agreement pursuant to the provisions of Paragraph 1, TERM AND TERMINATION, in the body of this Agreement. County's failure to exercise this right of termination shall not

constitute waiver of such right, and the same may be exercised at any subsequent time.

- 3. CONFIDENTIALITY: Contractor agrees to maintain the confidentiality of all patient records and information, in accordance with all applicable Federal, State and local laws, ordinances, rules, regulations and directives relating to confidentiality. Contractor shall inform all of its officers, employees, agents, independent contractors and others providing services hereunder in writing of the confidentiality provisions of this Agreement. A copy of such document informing all if its officers, employees, agents and independent contractors of the provisions of this Paragraph shall be retained by Contractor for purposes of inspection and audit and made available to County upon request.
- 4. NONDISCRIMINATION IN SERVICES: Contractor shall not discriminate in the provision of services hereunder because of race, color, religion, national origin, ancestry, sex, age or physical or mental handicap, in accordance with requirements of Federal and State law. For the purpose of this Paragraph, discrimination in the provision of services may include, but is not limited to, the following: denying any person any service or benefit or the availability of a facility; providing any service, or benefit to any person which is different, or is provided in a different manner or at a different time, from that provided to

others; subjecting any person to segregation or separate treatment in any matter related to the receipt of any service; restricting any person in any way in the enjoyment of any advantage or privilege enjoyed by others receiving any service or benefit; and treating any person differently from others in determining admission, enrollment quota, eligibility, membership or any other requirement or condition which persons must meet in order to be provided any service or benefit. Contractor shall take affirmative action to ensure that intended beneficiaries of this Agreement are provided services without regard to race, color, religion, national origin, ancestry, sex, age or physical or mental handicap.

#### 5. NONDISCRIMINATION IN EMPLOYMENT:

- A. Contractor certifies and agrees that all persons employed by it, its affiliates, subsidiaries or holding companies are and will be treated equally by it without regard to, and will not be discriminated against because of, race, color, religion, ancestry, national origin, sex, age or physical or mental handicap, in compliance with all applicable anti-discrimination laws and regulations of the United States of America and the State of California as they now exist or may hereafter be amended.
- B. Contractor shall take affirmative action to ensure that qualified applicants are employed, and that employees

are treated during employment without regard to, and will not be discriminated against because of race, color, religion, ancestry, national origin, sex, age or physical or mental handicap, in compliance with all applicable antidiscrimination laws and regulations of the United States of America and the State of California as they now exist or may hereafter be amended. Such action shall include, but is not limited to, the following: employment, upgrading, demotion, transfer, recruitment or recruitment advertising, lay-off or termination, rates of pay or other forms of compensation, and selection for training, including apprenticeship.

- C. Contractor shall deal with its subcontractors, bidders, or vendors without regard to, or because of race, color, religion, ancestry, national origin, sex, age or physical or mental handicap, as required by all applicable anti-discrimination laws and regulations of the United States of America and the State of California as they now exist or may hereafter be amended.
- D. Contractor shall allow County representatives access to its employment records during regular business hours to verify compliance with these provisions when so requested by Director. Prior to any such inspection, Contractor may remove personal employee information from such records, which is protected under the privacy laws of the State of

California. To the extent any such information may come into the possession of County during such an inspection, County hereby promises to protect same from disclosure to third parties.

- E. If County finds that any of the above provisions have been violated, the same shall constitute a material breach of Agreement upon which County may determine to cancel, terminate, or suspend this Agreement. While County reserves the right to determine independently that the anti-discrimination provisions of Agreement have been violated, in addition, a determination by the California Fair Employment Practices Commission or the Federal Equal Employment Opportunity Commission that Contractor has violated State or Federal anti-discrimination laws or regulations shall constitute a finding by County that Contractor has violated anti-discrimination provisions of this Paragraph.
- F. The parties agree that in the event Contractor violates the anti-discrimination provisions of this Agreement, County shall, at its option, be entitled to a sum of Five Hundred Dollars (\$500) per violation or group of such violations investigated, pursuant to Civil Code Section 1671 as liquidated damages. The liquidated damages payable pursuant to this Subparagraph are meant to compensate County

for the costs of investigating violations of the antidiscrimination provisions of this Paragraph. The parties
agree that the basis for assessing liquidated damages for
purposes of this Subparagraph shall be the number of
investigative reports submitted to Director, provided that
no violation may be covered in more than one report.

Director shall use her/his best efforts to insure that
violations will be grouped together whenever possible for
purposes of investigation.

- PROGRAM PARTICIPANTS FOR EMPLOYMENT: Should Contractor require additional or replacement personnel after the effective date of this Agreement, Contractor shall give consideration for any such employment openings to participants in the County's Department of Public Social Services' Greater Avenues for Independence (GAIN) Program who meet Contractor's minimum qualifications for the open position. County will refer GAIN participants by job category to Contractor.
- 7. STAFF PERFORMANCE WHILE UNDER THE INFLUENCE: Contractor shall not knowingly permit any person to perform services hereunder while under the influence of any alcoholic beverage, medication, narcotic or other substance that might impair her/his physical or mental performance.

8. CONTRACTOR PERFORMANCE DURING CIVIL UNREST OR DISASTER:
Contractor recognizes that health care facilities maintained by
County, including shelters and relief facilities operated by
County during a disaster, provide care essential to the residents
of the communities they serve and that these services are of
particular importance at the time of a natural disaster or other
similar event, or at the time of a riot, insurrection or civil
unrest. Notwithstanding any other provision of this Agreement,
Contractor shall continue to provide services at County health
care facilities and, if requested to do so by Director, shall
also provide services at County operated shelters and relief
facilities during any natural disaster or other similar event,
riot, insurrection or civil unrest, so long as such performance
remains physically possible.

Director shall provide Contractor with an explanation of the services and responsibilities required of Contractor in the event of a disaster or civil unrest.

9. RULES AND REGULATIONS: During the time that Contractor's personnel are at County Facilities such persons shall be subject to the rules and regulations of such Medical Facility. It is the responsibility of Contractor to acquaint persons who are to provide services hereunder with such rules and regulations. Contractor shall immediately and permanently withdraw any of its personnel from the provision of services hereunder upon

receipt of oral or written notice from Director, that (1) such person has violated said rules or regulations, or (2) such person, while on County premises, may harm County patients.

11

- 10. LICENSES, PERMITS, REGISTRATIONS AND CERTIFICATES: Contractor shall obtain and maintain during the term of this Agreement all appropriate licenses, permits, registrations and certificates required by law for the operation of its business and for the provision of services hereunder. Copies of all such applicable licenses, permits, registrations and certifications shall be delivered to County's Department of Health Services, Contracts and Grants Division, 313 North Figueroa Street, Sixth-Floor East, Los Angeles, California 90012, prior to commencing services under this Agreement. Contractor shall further ensure that all its personnel, including all its independent contractors, who perform services hereunder obtain and maintain in effect during the term of this Agreement, all licenses, permits, registrations and certificates required by law which are applicable to their performance hereunder. Copies of such licenses, permits, registrations and certifications shall be made available to County upon request.
- 11. <u>UNLAWFUL SOLICITATION</u>: Contractor shall inform all of its officers, employees and agents, including all its independent contractors, providing services hereunder in writing of the provision of Article 9 of Chapter 4 of Division 3 (commencing

with Section 6150) of the Business and Professions Code of the State of California (i.e., State Bar Act provisions regarding unlawful solicitation as a runner or capper for attorneys) and shall take positive and affirmative steps in its performance hereunder to ensure that there is no violation of said provisions by its officers, employees, agents and independent contractors. Contractor agrees that if a patient requests assistance in obtaining the services of any attorney, it will refer the patient to the attorney referral service of all those bar associations within the County of Los Angeles that have such a service.

A copy of such written notice shall be retained by Contractor for purposes of inspection and audit and made available to County upon request.

12. CONFLICT OF INTEREST: No County officer or employee whose position in County enables her/him to influence the award or administration of this Agreement or any competing agreement, and no spouse or economic dependent of such officer or employee shall be employed in any capacity by Contractor herein, or have any other direct or indirect financial interest in this Agreement.

No officer, employee, agent, or independent contractor of Contractor who may financially benefit from the provision of services hereunder shall in any way participate in County's approval process for the award of this Agreement or any competing

agreement, or ongoing administration or evaluation of such services, under this Agreement or any competing agreement, or in any way attempt to unlawfully influence County's approval or ongoing evaluation of such services.

Contractor shall comply with all conflict of interest laws, ordinances and regulations now in effect or hereafter to be enacted during the term of this Agreement. Contractor warrants that it is not now aware of any facts which create a conflict of interest. If Contractor hereafter becomes aware of any facts which might reasonably be expected to create a conflict of interest, it shall immediately make a full written disclosure of such facts to Director. Full written disclosure shall include, without limitation, identification of all persons involved and a complete description of all relevant circumstances.

#### 13. COVENANT AGAINST CONTINGENT FEES:

- A. Contractor warrants that no person or selling agency has been employed or retained to solicit or secure this Agreement upon an agreement or understanding for a commission, percentage, brokerage or contingent fee, excepting bona fide employees or bona fide established commercial or selling agencies maintained by Contractor for the purpose of securing business.
- B. For breach or violation of this warranty, County shall have the right to terminate this Agreement and, in its

sole discretion, to deduct from the Agreement price or consideration, or otherwise recover, the full amount of such commission, percentage, brokerage or contingent fee.

#### 14. TERMINATION FOR INSOLVENCY AND DEFAULT:

- A. <u>Termination For Insolvency</u>: County may terminate this Agreement immediately for default in the event of the occurrence of any of the following:
  - (1) Insolvency of Contractor. Contractor shall be deemed to be insolvent I it has ceased to pay its debts in the ordinary course of business or cannot pay its debts as they become due, whether Contractor has committed an act of bankruptcy or not, and whether insolvent within the meaning of the Federal Bankruptcy Code or not;
  - (2) The filing of a voluntary or involuntary petition under the Federal Bankruptcy Code;
  - (3) The appointment of a Receiver or Trustee for Contractor;
  - (4) The execution by Contractor of an assignment for the benefit of creditors.
- B. <u>Termination For Default</u>: County may, by written notice of default to Contractor, terminate this Agreement immediately in any one of the following circumstances:
  - (1) If, as determined in the sole judgement of County

Contractor fails to perform any services within the times specified in this Agreement or any extension thereof as County may authorize in writing; or

(2) If, as determined in the sole judgement of County, Contractor fails to perform and/or comply with any of the other provisions of this Agreement, or so fails to make progress as to endanger performance of this Agreement in accordance with its terms, and in either of these two circumstances, does not cure such failure within a period of five (5) calendar days (or such longer period as County may authorize in writing) after receipt of notice from County specifying such failure.

In the event that County terminates this Agreement as provided hereinabove, County may procure, upon such terms and in such manner as County may deem appropriate, services similar to those so terminated, and Contractor shall be liable to County for any reasonable excess costs incurred by County, as determined by County, for such similar services.

The rights and remedies of County provided in this

Paragraph shall not be exclusive and are in addition to any
other rights and remedies provided by law or under this

Agreement.

15. <u>TERMINATION FOR IMPROPER CONSIDERATION</u>: County may, by written notice to Contractor, immediately terminate the right of

Contractor to proceed under this Agreement if it is found that consideration, in any form, was offered or given by Contractor, either directly or through an intermediary, to any County officer, employee, or agent with the intent of securing the Agreement or securing favorable treatment with respect to the award, amendment, or extension of the Agreement, or the making of any determinations with respect to Contractor's performance pursuant to this Agreement. In the event of such termination, County shall be entitled to pursue the same remedies against Contractor as it could pursue in the event of default by Contractor.

Contractor shall immediately report any attempt by a County officer, employee, or agent to solicit such improper consideration. The report shall be made either to the County manager charged with the supervision of the employee or the County Auditor-Controller's Employee Fraud Hotline at (213) 974-0914 or (800) 544-6861.

Among other items, such improper consideration may take the form of cash, discounts, service, the provision of travel or entertainment, or tangible gifts.

#### 16. PROHIBITION AGAINST ASSIGNMENT AND DELEGATION:

A. Contractor shall not assign its rights or delegate its duties under this Agreement, or both, whether in whole or in part, without the prior written consent of County. Any

assignment or delegation which does not have such prior
County consent shall be null and void. For purposes of this
Paragraph, such County consent shall require a written
amendment to this Agreement which is formally approved and
executed by the parties. Any billings to County by any
delegatee or assignee on any claim under this Agreement,
absent such County consent, shall not be paid by County. Any
payments by County to any delegatee or assignee on any claim
under this Agreement, in consequence of any such County
consent, shall reduce dollar for dollar any claims which
Contractor may have against County and shall be subject to
set-off, recoupment, or other reduction for any claims which
County may have against Contractor, whether under this
Agreement or otherwise.

11

B. Shareholders or partners, or both, of Contractor may sell, exchange, assign, divest, or otherwise transfer any interest they may have therein. However, in the event any such sale, exchange, assignment, divestment, or other transfer is effected in such a way as to give majority control of Contractor to any person(s), corporation, partnership, or legal entity other than the majority controlling interest therein at the time of execution of this Agreement, then prior written consent thereof by County's Board of Supervisors shall be required. Any payments by

- 18 -

County to Contractor on any claim under this Agreement shall not waive or constitute such County consent. Consent to any such sale, exchange, assignment, divestment, or other transfer shall be refused only if County, in its sole judgement, determines that the transferee(s) is (are) lacking in experience, capability, or financial ability to perform all Agreement services and other work. This in no way limits any County right found elsewhere in this Agreement, including, but not limited to, any right to terminate this Agreement.

#### 17. COMPLIANCE WITH APPLICABLE LAW:

- A. Contractor shall comply with all Federal, State, and local laws, ordinances, rules, regulations and directives applicable to its performance hereunder. Further, all provisions required thereby to be included in this Agreement are hereby incorporated herein by reference.
- B. Contractor shall indemnify and hold harmless County, its officers, employees and agents, from and against any and all loss, damage, liability or expense resulting from any violation on the part of Contractor, its officers, employees or agents of such Federal, State or local laws, ordinances, rules, regulations or directives.
- 18. <u>AUTHORIZATION WARRANTY</u>: Contractor hereby represents and warrants that the person executing this Agreement for Contractor

is an authorized agent who has actual authority to bind

Contractor to each and every term, condition, and obligation set

forth in this Agreement and that all requirements of Contractor

have been fulfilled to provide such actual authority.

- 19. FAIR LABOR STANDARDS: Contractor shall comply with all applicable provisions of the Federal Fair Labor Standards Act, and shall indemnify, defend and hold harmless County, its officers, employees and agents from any and all liability, including, but not limited to, wages, overtime pay, liquidated damages, penalties, court costs and attorney's fees arising under any wage and hour law including, but not limited to, the Federal Fair Labor Standards Act for services performed by Contractor's employees, or by independent contractors on behalf of Contractor, for which County may be found jointly or solely liable.
- warrants that it fully complies with all Federal statutes and regulations regarding employment of aliens and others, and that the temporary personnel referred to County Facilities by Contractor hereunder, including all independent contractor personnel performing services hereunder, meet the citizenship or alien status requirements contained in Federal statutes and regulations. Contractor shall obtain, from all such personnel performing services hereunder, all verification and other documentation of employment eligibility status required by

Federal statutes and regulations as they currently exist and as they may be hereafter amended. Contractor shall retain such documentation for all such personnel for the period prescribed by law. Contractor shall indemnify, defend and hold harmless County, its officers and employees from employer sanctions and any other liability which may be assessed against Contractor or County in connection with any alleged violation of Federal statutes or regulations pertaining to the eligibility for employment of persons performing services under this Agreement.

- 21. RESTRICTIONS ON LOBBYING: If any Federal monies are to be used to pay for Contractor's services under this Agreement, Contractor shall comply with all certifications and disclosure requirements prescribed by Section 319, Public Law 101-121 (31 United States Code Section 1352) and any implementing regulations, and shall ensure that each of its subcontractors receiving funds provided under this Agreement also fully comply with all such certifications and disclosure requirements.
- 22. <u>COUNTY LOBBYISTS</u>: Contractor and each County lobbyist or County lobbying firm, as defined in Los Angeles County Code
  Section 2.160.010, retained by Contractor, shall fully comply
  with the County Lobbyist Ordinance, Los Angeles County Code
  Chapter 2.160. Failure on the part of Contractor or any County
  lobbyist or County lobbying firm retained by Contractor to fully
  comply with the County Lobbyist Ordinance shall constitute

material breach of this Agreement upon which County may immediately terminate or suspend this Agreement.

- 23. MERGER PROVISION: The body of this Agreement, together with the Additional Provisions and the exhibits attached hereto, fully expresses all understandings of the parties concerning all matters covered and shall constitute the total Agreement. No addition to or alteration of, the terms of this Agreement, whether by written or verbal understanding of the parties, their officers, agents or employees, shall be valid unless made in the form of a written amendment to this Agreement which is formally approved and executed by the parties.
- 24. <u>SEVERABILITY</u>: If any provision of this Agreement, including any provision in the Additional Provisions or the Exhibits, or the application thereof to any person or circumstance is held invalid, the remainder of the Agreement and the application of such provision to other persons or circumstances shall not be affected thereby.
- 25. <u>INTERPRETATION</u>: If there is any uncertainty, ambiguity, or discrepancy as to any portion of this Agreement, or if there is any misunderstanding as to the interpretation or applicability of any provision hereunder, Director shall be consulted and his decision shall be final.
- 26. NOTICE TO EMPLOYEES REGARDING THE FEDERAL EARNED INCOME CREDIT: Contractor shall notify its employees, and shall require

each subcontractor to notify its employees, that they may be eligible for the Federal Earned Income Credit under the Federal income tax laws. Such notice shall be provided in accordance with the requirements set forth in Internal Revenue Service Notice 1015.

27. CONTRACTOR'S WILLINGNESS TO CONSIDER COUNTY'S EMPLOYEES
FOR EMPLOYMENT: Contractor agrees to receive referrals from
County's Department of Human Resources of qualified permanent
employees who are targeted for layoff or qualified former
employees who have been laid off and are on a reemployment list
during the life of this Agreement. Such referred permanent or
former County employees shall be given first consideration of
employment as Contractor vacancies occur after the implementation
and throughout the term of this Agreement.

Notwithstanding this or any other provision of this

Agreement, the parties do not in any way intend that any person shall acquire any rights as a third party beneficiary of this Agreement.

28. COUNTY'S QUALITY ASSURANCE PLAN: Director or his/her agent will evaluate Contractor's performance under this Agreement on not less than an annual basis. Such evaluation will include assessing Contractor's compliance with all contract terms and performance standards. Contractor deficiencies which County determines are severe or continuing and that any place

performance of this Agreement in jeopardy if not corrected will be reported to the Board of Supervisors. The report will include improvement/corrective action measures taken by Director and Contractor. If improvement does not occur consistent with the corrective action measures, County may terminate this Agreement or impose other penalties as specified in this Agreement.

11

- 29. SERVICE DELIVERY SITE MAINTENANCE STANDARDS:
  Contractor shall assure that the locations where services are provided under provisions of this Agreement are operated at all times in accordance with County community standards with regard to property maintenance and repair, graffiti abatement, refuse removal, fire safety, landscaping, and in full compliance with all applicable local laws, ordinances, and regulations relating to the property. County's periodic monitoring visits to Contractor's facilities shall include a review of compliance with the provisions of this Paragraph.
- 30. CONTRACTOR'S WARRANTY OF ADHERENCE TO COUNTY'S CHILD SUPPORT COMPLIANCE PROGRAM: Contractor acknowledges that County has established a goal of ensuring that all individuals who benefit financially from County through County contracts are in compliance with their court ordered child, family, and spousal support obligations in order to mitigate the economic burden otherwise imposed upon County and its taxpayers.

As required by County's Child Support Compliance Program

(County Code Chapter 2.200) and without limiting Contractor's duty under this Agreement to comply with all applicable provisions of law, Contractor warrants that it is now in compliance and shall during the term of this Agreement maintain compliance with employment and wage reporting requirements as required by the Federal Social Security Act (42 USC section 653a) and California Unemployment Insurance Code section 1088.55, and shall implement all lawfully served Wage and Earnings Withholding Orders or Child Support Services Department (CSSD) Notices of Wage and Earnings Assignment for Child or Spousal Support, pursuant to Code of Civil Procedure section 706.031 and Family Code section 5246 (b). Within thirty (30) calendar days of the effective date of this Agreement, Contractor shall submit to County's CSSD a completed Principal Owner Information ("POI") Form, attached and incorporated herein by reference, along with certifications in accordance with the provisions of Section 2.200.060 of the County Code, that : (1) the POI Form has been appropriately completed and provided to the CSSD with respect to Contractor's Principal Owners; (2) Contractor has fully complied with all applicable State and Federal reporting requirements relating to employment reporting for its employees; and (3) Contractor has fully complied with all lawfully served Wage and Earnings Assignment Orders and Notices of Assignment and will continue to maintain compliance. Such certification shall be submitted on the Child

Support Compliance Program ("CSCP" Certification, also incorporated herein by reference.

Failure of Contractor to submit the CSCP Certification (which includes certification that the POI Form has been submitted to the CSSD) to County's CSSD shall represent a material breach of contract upon which County may immediately suspend or terminate this Agreement.

- 31. TERMINATION FOR BREACH OF WARRANTY TO MAINTAIN

  COMPLIANCE WITH COUNTY'S CHILD SUPPORT COMPLIANCE PROGRAM:

  Failure of Contractor to maintain compliance with the

  requirements set forth in the CONTRACTOR'S WARRANTY OF ADHERENCE

  TO COUNTY'S CHILD SUPPORT COMPLIANCE PROGRAM Paragraph

  immediately above, shall constitute a default by Contractor under

  this Agreement. Without limiting the rights and remedies

  available to County under any other provision of this Agreement,

  failure to cure such default within ninety (90) calendar days of

  written notice by County's CSSD shall be grounds upon which

  County's Board of Supervisors may terminate this Agreement

  pursuant to the TERMINATION FOR INSOLVENCY AND DEFAULT PARAGRAPH

  of this Agreement.
- 32. CONTRACTOR'S ACKNOWLEDGMENT OF COUNTY'S COMMITMENT TO CHILD SUPPORT ENFORCEMENT: Contractor acknowledges that County places a high priority on the enforcement of child support laws and the apprehension of child support evaders. Contractor

understands that it is County's policy to encourage all County Contractors to voluntarily post County's "L.A.'s Most Wanted: Delinquent Parents" poster in a prominent position at Contractor's place of business. County's CSSD will supply Contractor with the poster to be used.

FUNDED PROGRAM: Contractor hereby warrants that neither it nor any of its staff members is restricted or excluded from providing services under any health care program funded by the Federal government, directly or indirectly, in whole or in part, and that Contractor will notify Director within thirty (30) calendar days in writing of: (1) any event that would require Contractor or a staff member's mandatory exclusion from participation in a Federally funded health care program; and (2) any exclusionary action taken by any agency of the Federal government against Contractor or one or more staff members barring it or the staff members from participation in a Federally funded health program, whether such bar is direct or indirect, or whether such bar is in whole or in part.

Contractor shall indemnify and hold County harmless against any and all loss or damage County may suffer arising from any Federal exclusion of Contractor or its staff members from such participation in a Federally funded health care program.

Failure by Contractor to meet the requirements of this

Paragraph shall constitute a material breach of contract upon which County may immediately terminate or suspend this Agreement.

34. PROHIBITION AGAINST THE RECRUITMENT OF COUNTY EMPLOYEES:
Except as may otherwise be expressly stated to the contrary
herein, Contractor, and Contractor's employees, officers, agents,
independent contractors, shall not hire, recruit, attempt to
recruit, or cause to be recruited, any County employee to become
an employee of Contractor, while Contractor, its employees,
officers, agents, or independent contractors are at a County
Medical Facility.

Any such attempt hiring or recruitment of any County employee by Contractor, its employees, officers, agents, independent Contractors shall constitute a material breach of this Agreement upon which County shall immediately terminate this Agreement.

#### 35. <u>CONTRACTOR RESPONSIBILITY AND DEBARMENT</u>:

- A. A responsible Contractor is a Contractor who has demonstrated the attribute of trustworthiness, as well as quality, fitness, capacity, and experience to satisfactorily perform the contract. It is County's policy to conduct business only with responsible contractors.
- B. Contractor is hereby notified that, in accordance with Chapter 2.202 of the County Code, if County acquires information concerning the performance of Contractor under this Agreement or other contracts, which indicates that Contractor is not

responsible, County may, in addition to other remedies provided under this Agreement, debar Contractor from bidding on County contracts for a specified period of time not to exceed three (3) years, and terminate this Agreement and any or all existing contracts Contractor may have with County.

- C. County may debar Contractor if the Board of Supervisors finds, in its discretion, that Contractor has done any of the following: (1) violated any term of this Agreement or other contract with County, (2) committed any act or omission which negatively reflects on Contractor's quality, fitness, or capacity to perform a contract with County or any other public entity, or engaged in a pattern or practice which negatively reflects on same, (3) committed an act or offense which indicates a lack of business integrity or business honesty, or (4) made or submitted a false claim against County or any other public entity.
  - D. If there is evidence that Contractor may be subject to debarment, Director will notify Contractor in writing of the evidence which is the basis for the proposed debarment and will advise Contractor of the scheduled date for a debarment hearing before County's Contractor Hearing Board.
  - E. The Contractor Hearing Board will conduct a hearing where evidence on the proposed debarment is presented,

    Contractor shall be given an opportunity to submit evidence

- F. A record of the hearing, the proposed decision, and any other recommendation of the Contractor Hearing Board shall be presented to the Board of Supervisors. The Board of Supervisors shall have the right at its sole discretion to modify, deny, or adopt the proposed decision and recommendation of the Contractor Hearing Board.
- G. These term shall also apply to any subcontractor, vendor, or principal owner of Contractor, as defined in Chapter 2.202 of the County Code.
- 36. HEALTH INSURANCE PORTABILITY AND ACCOUNTABILITY ACT

  (HIPAA) OF 1996: The parties acknowledge the existence of the

  Health Insurance Portability and Accountability Act of 1996 and

  its implementing regulations ('HIPAA'). Contractor understands

  and agrees that, as a provider of medical treatment services, it

  is a 'covered entity' under HIPAA and, as such, has obligations

  with respect to the confidentiality, privacy and security of

  patients' medical information, and must take certain steps to

preserve the confidentiality of this information, both internally and externally, including the training of its staff and the establishment of proper procedures for the release of such information, and the use of appropriate consents and authorizations specified under HIPAA.

The parties acknowledge their separate and independent obligations with respect to HIPAA, and that such obligations relate to transactions and code sets, privacy, and security. Contractor understands and agrees that it is separately and independently responsible for compliance with HIPAA in all these areas and that County has not undertaken any responsibility for compliance on Contractor's behalf. Contractor has not relied, and will not in any way rely, on County for legal advice or other representations with respect to Contractor's obligations under HIPAA, but will independently seek its own counsel and take the necessary measures to comply with the law and its implementing regulations.

"CONTRACTOR AND COUNTY UNDERSTAND AND AGREE THAT EACH IS
INDEPENDENTLY RESPONSIBLE FOR HIPAA COMPLIANCE AND AGREE TO TAKE
ALL NECESSARY AND REASONABLE ACTIONS TO COMPLY WITH THE
REQUIREMENTS OF THE HIPAA LAW AND IMPLEMENTING REGULATIONS
RELATED TO TRANSACTIONS AND CODE SET, PRIVACY, AND SECURITY.
EACH PARTY FURTHER AGREES TO INDEMNIFY AND HOLD HARMLESS THE
OTHER PARTY (INCLUDING THEIR OFFICERS, EMPLOYEES, AND AGENTS, FOR

ITS FAILURE TO COMPLY WITH HIPAA."

- 37. PURCHASING RECYCLED-CONTENT BOND PAPER: Consistent with the Board of Supervisors' policy to reduce the amount of solid waste deposited at County landfills, Contractor agrees to use recycled-content bond paper to the maximum extent possible in connection with services to be performed by Contractor under this Agreement.
- 38. COMPLIANCE WITH THE COUNTY'S JURY SERVICE PROGRAM: This Contract is subject to the provisions of the County's ordinance entitled Contractor Employee Jury Service "Jury Service Program") as codified in Sections 2.203.010 through 2.203.090 of the Los Angeles County Code.
  - A. Unless Contractor has demonstrated to the County's satisfaction either that Contractor is not a "Contractor" as defined under the Jury Service Program (Section 2.203.020 of the County Code) or that Contractor qualifies for an exception to the Jury Service Program (Section 2.203.070 of the County Code), Contractor shall have and adhere to a written policy that provides that its Employees shall receive from the Contractor, on an annual basis, no less than five (5) days of regular pay for actual jury service. The policy may provide that Employees deposit any fees received for such jury service with the Contractor or that the Contractor deduct from the Employee's regular pay the fees received for

jury service:

- For purposes of this Sub-paragraph, "Contractor" means a person, partnership, corporation or other entity which has a contract with the County or a subcontract with a County Contractor and has received or will, receive an aggregate sum of \$50,000 or more in any 12-month period under one(1) or more County contracts or subcontracts. "Employee" means any California resident who is a full-time employee of Contractor. "Full-time" means 40 hours or more worked per week, or a lesser number of hours if: 1) the lesser number is a recognized industry standard as determined by the County, or (2) Contractor has a long-standing practice that defines the lesser number of hours as full-time. Full-time employees providing short-term, temporary services of 90 days or less within a 12-month period are not considered full-time for purposes of the Jury Service Program. If Contractor uses any subcontractor to perform services for the County under the Contract, the subcontractor shall also be subject to the provisions of this Sub-paragraph. The provisions of this Sub-paragraph shall be inserted into any such subcontract agreement and a copy of the Jury Service Program shall be attached to the Agreement.
  - C. If Contractor is not required to comply with the Jury Service Program when the Contract commences, Contractor

shall have a continuing obligation to review the applicability of its "exception status" from the Jury Service Program, and Contractor shall immediately notify County if Contractor at any time either comes within the Jury Service Program's definition of "Contractor" or if Contractor no longer qualifies for an exception to the Jury Service In either event, Contractor shall immediately implement a written policy consistent with the Jury Service Program. The County may also require, at any time during the Agreement and at its sole discretion, that Contractor demonstrate to the County's satisfaction that Contractor either continues to remain outside of the Jury Service Program's definition of "Contractor" and/or that Contractor continues to qualify for an exception to the Program. Exhibit C, attached hereto and incorporated herein by reference, is the required form, "County of Los Angeles Contractor Employee Jury Service Program Application for Exception and Certification Form", to be completed by the Contractor.

D. Contractor's violation of this Sub-paragraph of the Agreement may constitute a material breach of the Contract.

In the event of such material breach, County may, at its sole discretion, terminate the Agreement and/or bar Contractor from the award of future County contracts for a period of

- 34 -

time consistent with the seriousness of the breach.

- EXPIRATION/TERMINATION OF AGREEMENT: Contractor shall have no claim against County for payment of any money or reimbursement, of any kind whatsoever, for any service provided by Contractor after the expiration of other termination of this Agreement.

  Should Contractor receive any such payment it shall immediately notify County and shall immediately repay all such funds to County. Payment by County for services rendered after expiration/termination of this Agreement shall not constitute a waiver of County's right to recover such payment from Contractor. This provision shall survive the expiration or other termination of this Agreement.
- BABY LAW: The Contractor shall notify and provide to its employees, and shall require each subcontractor to notify and provide to its employees, a fact sheet regarding te Safely Surrendered Baby Law, its implementation in Los Angeles County, and where and how to safely surrender a baby. The fact sheet is set forth in Exhibit D, attached hereto and incorporated herein by reference, of this Agreement and is also available on the Internet at <a href="https://www.babysafela.org">www.babysafela.org</a> for printing purposes.
- 41. CONTRACTOR'S ACKNOWLEDGMENT OF COUNTY'S COMMITMENT TO

  THE SAFELY SURRENDERED BABY LAW: The Contractor acknowledges that

the County places a high priority on the implementation of the Safely Surrendered Baby Law. The Contractor understands that is the County's policy to encourage all County contractors to voluntarily post the County's "Safely Surrendered Baby Law" poster in a prominent position at the Contractor's place of business. The Contractor will also encourage its Subcontractors, if any, to post this poster in a prominent position in the Subcontractor's place of business. The County's Department of Children and Family Services will supply the Contractor with the poster to be used.

AGREECD3031.CBA cba:01/03/02

#### EXHIBIT A

#### DESCRIPTION OF SERVICES

(Temporary Radiologic Personnel)

provide County Facility with the temporary or as-needed properly certified non-physician personnel to perform services listed in Exhibit B. Contractor agrees to provide, upon advance notice, such services on a seven (7) days per week, twenty-four hours per day basis. All such services shall be provided in accordance with the specific terms and conditions contained in this Exhibit and shall be billed at the rates and in accordance with the billing and payment procedures described in Exhibit B.

Temporary or as-needed personnel who agree to provide services through Contractor hereunder shall be responsible for any and all duties within their specialty, as authorized by County Facility's medical staff or administration.

2. <u>PERSONS TO BE SERVED</u>: Contractor's personnel shall provide services to those inpatients and/or outpatients of County Facility and shall be limited to those services requested by the patient's attending physician.

### 3. <u>CONTRACTOR RESPONSIBILITIES</u>:

A. <u>Business License</u>: Contractor shall provide evidence that it has, for a minimum of three (3) years, been in business as a provider of the temporary and as-needed medical personnel services described in this Agreement. Prior to the execution of this Agreement, Contractor shall provide the Department of Health Services, Contracts and Grants Division with a copy of its

current business license(s) and appropriate Employer Identification Number.

Employed Radiologic Technologists: Contractor shall not utilize any current County-employed radiologic technologist(s) (whether full-time or part-time) for the provision of services pursuant to this Agreement. Further, Contractor shall not utilize any former County-employed radiologic technologist(s) (whether full-time or part-time) for the provision of services hereunder, unless such former County-employed radiologic technologist(s) has (have) terminated her/his (their) County employment at least three (3) months prior to working for Contractor, or unless County has terminated the employment (i.e., laid off) of such former County-employed radiologic technologist(s) because of County budget reductions.

Failure to comply with the provisions of this Paragraph shall constitute a material breach of this Agreement upon which County may, at its sole discretion, immediately terminate this Agreement pursuant to the provisions of Paragraph 1, TERM AND TERMINATION, in the body of this Agreement. County's failure to exercise this right of termination shall not constitute waiver of such right, and the same may be exercised at any subsequent time.

#### C. Recruitment:

1) Contractor shall screen all personnel prior to referring such personnel to County Facilities to assure that such personnel meet the professional qualifications described

in Paragraph 5 of this Exhibit.

2) Contractor shall verify, prior to referring its personnel to County Facilities, that all such persons have a current California license, and any other licenses and/or certifications required by law. Documentation that Contractor has verified the current status of, or a photocopy of, all such licenses and/or certifications shall be retained by Contractor for purposes of inspection and audit and shall be made available to County upon request.

Failure to comply with the requirements of this

Paragraph, as determined by a County audit/compliance review,

shall constitute a material breach of this Agreement upon

which County shall give Contractor written "Notice of

Material Breach". If such breach is not cured within ten

(10) business days following the giving of such "Notice of

Material Breach", or reasonable steps not undertaken by

Contractor to cure such default within a reasonable time,

then County may, at its sole discretion, immediately

terminate this

Agreement pursuant to the provisions of Paragraph 1, TERM AND TERMINATION, in the body of this Agreement. County's failure to exercise this right of termination shall not constitute waiver of such right, and the same may be exercised at any subsequent time.

If Contractor refers an individual who lacks the appropriate licenses and/or certifications, and County

inadvertently utilizes the services of such person, County shall not pay for the time worked by individual.

- 3) Contractor shall provide County Facility, upon first referring its personnel for services hereunder, with a copy of all current licenses, credentials, and/or certifications, as appropriate, for each such person.
- 4) If Contractor recruits out-of-state personnel to provide services hereunder, Contractor shall assure that all such personnel meet the licensing and/or certification requirements set forth by the State of California for their professional specialty. Documentation that Contractor has verified the current status of all such licenses and/or certifications shall be retained by Contractor for purposes of inspection and audit and shall be made available to County upon request.

Failure to comply with the requirements of this
Paragraph, as determined by a County audit/compliance review,
shall constitute a material breach of this Agreement upon
which County shall give Contractor written "Notice of
Material Breach". If such breach is not cured within ten
(10) business days following the giving of such "Notice of
Material Breach", or reasonable steps not undertaken by
Contractor to cure such default within a reasonable time,
then County may, at its sole discretion, immediately
terminate this Agreement pursuant to the provisions of
Paragraph 1, TERM AND TERMINATION, in the body of this

Agreement. County's failure to exercise this right of termination shall not constitute waiver of such right, and the same may be exercised at any subsequent time.

If Contractor refers an individual who lacks the appropriate licenses and/or certifications, and County inadvertently utilizes the services of such person, County shall not pay for the time worked by that individual.

- 5) Contractor shall, at no cost to County, make all travel arrangements to and from Los Angeles, California, and shall be responsible for providing, or arranging for, housing for such out-of-state recruited personnel.
- D. Annual Staff Development: Contractor personnel providing services hereunder shall have attended annual staff development in the following areas: blood borne pathogens precautions, infection control, patient safety fire, electrical, disaster), employee right-to-know, toxic substances, patients' rights, and child/elder abuse.

Documentation that Contractor's employees have attended such staff development program(s) shall be retained by Contractor and shall be made available to County upon request for purposes of inspection and audit.

Contractor personnel not having completed any of the above staff development programs may attend such programs at County Facility, if such programs are offered by County Facility. In such event, the time Contractor's personnel spend attending such required staff development programs shall not be billed to

County by Contractor.

E. <u>Infection Control</u>: If any of Contractor's personnel are diagnosed with having an infectious disease, and Contractor is made aware of such a diagnosis and such person has had contact with a County patient during the usual incubation period for such infectious disease, then Contractor shall report such occurrences to County Facility's Infection Control Department within twenty-four (24) hours of becoming aware of the diagnosis.

If a County patient is diagnosed with having an infectious disease, and such County patient has had contact with Contractor's personnel during the usual incubation period for such infectious disease, County Facility shall report such occurrences to Contractor.

For purposes of this Agreement, the infectious diseases reportable hereunder are those listed in the Public Health List of Reportable Diseases.

F. Physical Examination: Contractor shall ensure that each person who performs patient care services under this Agreement is examined by a California licensed physician (or other licensed medical practitioners such as; physicians assistants or nurse practitioners) on an annual or biannual basis, as required by the JCAHO and Section 70723, Title 22, California Code of Regulations and shall provide County, upon request, with evidence that each such person is free of infectious/contagious disease(s) which would interfere with the persons ability to perform services hereunder or which could be

transmitted in the work place, is immunized against common communicable diseases, has received an initial chest X-ray, an annual TB skin test or TB symptoms evaluation or periodic chest x-ray, a measles (Rubeola) and Rubella antibody titer demonstrating immunity and/or vaccination, and been offered a Hepatitis B antibody titer demonstrating immunity and/or vaccination. In those instances where persons have no demonstrated Hepatitis B immunity, and have refused vaccination, a waiver to that effect must be on file and provided upon request.

Written certification that such person is free of infectious disease(s), has been tested and/or vaccinated as required above, and physically able to perform the duties described herein shall be retained by Contractor for purposes of inspection and audit and made available to County upon request.

Contractor personnel assigned to County Facility must have completed the above tests prior to performing any work under this Agreement.

- G. County Facility Orientation: In-house orientation of all Contractor-referred personnel may be required by any County Facility. Orientation time at any given County Facility [up to a maximum of eight (8) hours] shall be at Contractor's expense and shall not be billed to County.
- H. <u>County Facility Orientation</u>: In-house orientation of all Contractor-referred personnel may be required by any County Facility. Orientation time at any given County Facility [up to a

maximum of eight (8) hours] shall be at Contractor's expense and shall not be billed to County.

- I. Risk Management Program/Loss Prevention Plan:

  Contractor shall provide Director with a copy of its risk

  management and/or loss prevention plan. If Contractor does not

  have a risk management and/or loss prevention plan, Director will

  assist Contractor in developing such a plan. Contractor shall

  also implement a dual notification requirement to ensure that

  both Contractor's Risk Manager and County's Risk Manager are

  promptly notified of any potential risk exposure arising from the

  acts or omissions of Contractor's personnel performing services

  hereunder.
- 4. TERM OF TEMPORARY PERSONNEL ASSIGNMENTS: Contractor's personnel may be scheduled to work full-time [forty (40) hours per week) for a specific County Facility. In no event shall the length of one work assignment extend beyond the expiration date of this Agreement.

#### 5. TEMPORARY PERSONNEL'S PROFESSIONAL QUALIFICATIONS:

A. <u>Licenses</u>, <u>Registrations and Certificates</u>: Contractor personnel providing services hereunder must have a valid and current California State license, registration or certificate, as appropriate, for their specialty. All such personnel must carry their current, original State license or certificate (not a copy) at all times. Contractor shall verify that all personnel, including independent contractors, referred by Contractor hereunder, have a valid and current license, registration or

certificate and any other licenses, registrations and/or certificates required by law. Documentation that Contractor has verified the current status of all such licenses and/or certificates shall be made available to County upon request for purposes of inspection and audit.

Failure to comply with the requirements of this Paragraph, as determined by a County audit/compliance review, shall constitute a material breach of this Agreement upon which County shall give Contractor written "Notice of Material Breach". If such breach is not cured within ten (10) business days following the giving of such "Notice of Material Breach", or reasonable steps not undertaken by Contractor to cure such default within a reasonable time, then County may, at its sole discretion, immediately terminate this Agreement pursuant to the provisions of Paragraph 1, TERN AND TERMINATION, in the body of this Agreement. County's failure to exercise this right of termination shall not constitute waiver of such right, and the same may be exercised at any subsequent time.

Each County Facility shall verify the current status of all licenses, registrations and/or certificates of all temporary personnel referred by Contractor.

County Facility may refuse utilization of any of Contractor's personnel if the above information is not provided in accordance with the provisions of this Paragraph.

In the event a County Facility inadvertently utilizes a person who lacks the appropriate licenses, registrations and/or

certificates, County Facility shall not pay for any time worked by that individual.

11

- B. Acute Care Facility Experience: All Contractorreferred personnel performing services at acute care County
  Facilities hereunder shall have a minimum of two (2) years
  experience in an acute care facility within thirty-six [36]
  months of their referral hereunder. At County's sole option and
  only with County's written approval, County may accept
  Contractor-referred personnel with less than one (1) year acute
  care facility experience. Written approval hereunder shall be in
  the form of letter to Contractor from County Facility listing the
  name(s) of the person(s) referred by Contractor and shall clearly
  state County Facility's acceptance of said person(s) for work at
  county Facility.
- C. <u>Cardio-Pulmonary Resuscitation Certification</u>: All Contractor-referred personnel providing services on behalf of Contractor hereunder must have current certification in cardio-pulmonary resuscitation (CPR) from either the American Heart Association, the American Red Cross, or other County approved program and must carry their current, original (not a copy) CPR card at all times.

Contractor shall maintain in its files a copy of a current Cardio-Pulmonary Resuscitation (CPR) card for each person providing services under this Agreement.

D. <u>Joint Commission on the Accreditation of Healthcare</u>

Organization Standards: Contractor-referred personnel shall meet

all JCAHO requirements established for each discipline with respect to licensure, certification, registration, continuing education and in-service education.

6. PROHIBITION AGAINST COUNTY RECRUITMENT AND HIRING OF

CONTRACTOR'S PERSONNEL: It is not County's intent to utilize this

Agreement to solicit or recruit Contractor's personnel to County

employment. Contractor understands, however, that notices regarding

available positions are posted in conspicuous locations at County

Facilities and that County Facility can not restrict access by

Contractor-referred personnel to such information.

In the event personnel referred by Contractor hereunder expresses interest in County employment and County Facility desires to recruit such individual, County Facility shall give reasonable notice of such fact to Contractor.

#### 7. GENERAL CONDITIONS:

- A. Contractor shall make a reasonable effort to provide the services of a specific individual when requested to do so by County Facility.
- B. While at County Facility, Contractor's personnel shall report to County Facility's Administrator or his/her authorized designee.
- C. Contractor shall maintain a system for evaluating in writing the performance of its personnel at regular intervals, but not less than annually. A copy of such evaluation shall be maintained by Contractor and shall be made available to County upon request for purposes of inspection and audit.

D. Contractor shall immediately remove any of its personnel from County Facility premises upon receipt of oral or written notice from County Facility that the actions of such person may adversely affect the delivery of health care services.

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In such cases, Contractor shall bill County Facility for the actual hours (rounded up to the nearest half-hour) worked by said individual prior to his/her removal.

- E. County Facility may refuse any individual whom

  County Facility has previously requested to be removed from the provision of services.
- F. Contractor's management shall be available by phone and to meet with County Facility staff within a reasonable time after notification by such County Facility.
- G. Contractor's personnel who agree to perform services at County Facility, understand that while case requirements may be more difficult, a workload shall not be in excess of a workload of a County Facility employee.
- H. Contractor's personnel shall sign in and out on daily time sheets, consistent with the policy of County Facility.

  A copy of the daily time sheets shall be sent (or faxed) to Contractor weekly.
- I. Contractor shall establish appropriate policies and procedures regarding initial and follow-up procedures for Contractor personnel who experience an industrial accident (e.g., needle sticks) while working at a County Facility. In the event one of Contractor's personnel receives a needle stick, such

person may seek medical care at the assigned County Facility at Contractor's expense. Follow-up for Contractor personnel exposed to HIV positive patients must be in accordance with Federal Centers for Disease Control guidelines and is the responsibility of Contractor and the individual.

Contractor shall give each employee and/or independent contractor providing services hereunder written instructions on the above policies and procedures, to be reviewed on an annual basis.

A copy of the above policies and procedures shall be retained by Contractor and made available to County upon request for purposes of inspection and audit.

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### EXHIBIT B

# BILLING. PAYMENT AND SCHEDULE OF RATES (Temporary Radiologic Personnel)

1. <u>BILLING AND PAYMENT</u>: Contractor shall bill County weekly in arrears, in accordance with the terms, conditions and rates set forth below. All billings shall clearly reflect and provide reasonable detail of the services for which claim is made, including, but not limited to, type of services provided (e.g., critical care, neonatal care, etc.), name of the person who provided services, date and hours worked, hourly rate, and any other charges or credits, as set forth in this Agreement.

Billings shall be made and forwarded to the appropriate County Facility and to the attention of the Expenditure Management Division promptly at the end of each week. Upon receipt of a complete and correct billing, County shall pay Contractor within thirty (30) working days. Incorrect and/or discrepant billings, as determined by County, will be returned to Contractor for correction before payment is made.

For purposes of this Agreement, the definitions and payment provisions listed below shall apply.

A. <u>Overtime</u>: For Contractor-referred personnel assigned on a per diem basis, overtime is defined as those hours worked in excess of eight (8) hours per day, or twelve (12) hours per day, depending on the shift scheduled by County and shall be

billed at one and one-half (1.5) times the hourly rate.

For Contractor referred personnel assigned on a weekly basis, overtime is defined as those hours worked in excess of forty (40) hours per week-and shall be billed at one and one-half (1.5) times the hourly rate.

- B. <u>Holidays</u>: Recognized County holidays shall be billed at one and one-half (1.5) times the hourly rate.
- 2. GENERAL CONDITIONS: County Facility may change or cancel any request without incurring any financial liability upon providing Contractor with at least two (2) hours prior notice. In the event County Facility changes or cancels an order with less than two (2) hours prior notice, County Facility shall pay Contractor an amount equivalent to four (4) hours of service.

If County Facility requests personnel less than two (2) hours before the start of a shift, then County Facility shall be liable for the whole daily rate, provided the individual referred by Contractor arrives within two (2) hours of shift start. If the individual arrives later than two (2) hours of shift start, County Facility shall pay Contractor only for the actual hours (rounded up to the nearest hour) worked.

If County Facility requests personnel after a shift has commenced and the individual arrives within two (2) hours of the time County Facility placed the request with Contractor, then County Facility shall be liable for the time worked plus an additional two (2) hours. If the individual arrives after the

two (2) hour time limit referenced above, then County Facility shall

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be liable only for the actual hours worked.

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services)

3. <u>HOURLY RATES</u>: Contractor's rates for the services provided under this Agreement may be, upon mutual agreement between Contractor and County, less than, but shall not exceed the following:

Services	Maximum Hourly Rate	4
Echocardiography Services (Pediatric and/or adult)	\$50 !	
Angiography Services	\$50	
Computed Tomography Services Echocardiography Services General Radiology (X-Ray) Services	\$50 \$50 \$35	
Mammography Services	, \$50	
Nuclear Medicine Services	\$50	
Radiation Therapy Services	\$50 \$	
Ultrasound Services	\$50	Harry Car
Other Radiologic Services (Not listed above) (The Specific rate is dependant upon the type of service and must be approved by County prior to the provision of	\$50	

#### 4. <u>CALL-BACK/ON CALL SERVICES</u>

Call-back angiography services 6:00 p.m. to 6:00 a.m. the following morning on weekdays and twenty-four (24) hours per day on weekends and holidays.

\$300 per procedure for up to six (6) hours of service (rounded up to The nearest half-hour) and \$50 per hour for services in excess of six (6) hours.

#### CALL-BACK/ON CALL SERVICES

Call-back ultrasound or nuclear medicine services

\$200 for up to four (4) hours of service,

6:00 p.m. to 6:00 a.m. the the following morning on weekdays and twenty-four (24) hours per day on weekends and recognized County holidays. (Rounded up to the nearest half-hour and \$50 pre hour for services in excess of Of four (4) hours.

## ON-CALL SERVICES

Scheduled on-call services from outside the Medical Facility from 4:00 p.m. to 7:00 a.m. weekdays and twenty-four (24) hours per day weekends and holidays.

\$2.50 per hour (rounded up to the nearest half-hour).

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